

Creecture Comforts Scope of Services & Rates

Creecture Comforts' office hours are Monday through Friday from 9 a.m. to 5 p.m. and by appointment. We are available to meet with clients at their home during regular business hours, weekday evenings and weekend days.

Our standard pet visiting hours are 8 a.m. to 8 p.m., unless we're providing overnight care. Upon request, we may be able to come as early as 7 a.m. or as late as 9 p.m. for an additional fee of \$5 per visit.

Our territory encompasses all of Simsbury, Granby, Avon, Canton, northern sections of Farmington/Burlington and most of East Granby. If our closest sitter has to travel more than 10 miles each way to care for your pets, a mileage premium may be added to the basic fees.

In-Home Pet Sitting Services

Before we can start in-home services, we must meet with you and your pets at your home to obtain instructions, assess the amount of time involved and get to know your best friends. We'll ask you to fill out some forms, which are download-able from this Web site's [Documents](#) page (*Agreement for Services* and *Guidelines & Policies*).

During our initial meeting, you choose the number of visits and the services you'd like us to provide, which may include any one or all of the following:

- Feed your pets
- Replenish their water
- Dispense medications
- Scoop the poop/clean the litter box
- Check for any health problems
- Exercise and/or play with them
- Bring in the paper, mail
- Turn lights, radio and/or TV on/off; open and close blinds/curtains
- Water plants, indoors or out
- Write daily log/provide check list

Overnight Pet/House Sitting

If you'd prefer having someone on the premises overnight, one of our sitters may be available to provide this service. The basic overnight fee of \$60 includes morning and evening care, in addition to the sleepover period. If your pet also needs a mid-day visit, it costs another \$15.

Pet Sitting Rates

Dogs/Multi-Pet Visits **\$20 minimum**

Up to 3 dogs or 1 dog with 1 or more cats and/or small caged animals, fish, reptiles, etc.
Visits last up to 45 minutes, including one-way travel time. Each additional quarter hour is \$5.

Cats/Caged Animals/Fish **\$15 minimum**

Up to 4 cats and/or small caged animals, fish, reptiles, etc. Visits last up to a half-hour, including one-way travel time. Each additional quarter hour is \$5.

House Sitting (no pets) **\$15 minimum**
Plant watering, rotating lights, paper/mail.

Overnight Care (with pets)
Morning/evening routine, sleep over with one or more pets **\$60 minimum**
Mid-day visits **\$15 each**

Dog Walking

Would you like a dog as tired as you are when you get home each night? Just call Creature Comforts! We'll give your dog (or dogs) the kind of regular exercise you may not be able to because you work long hours, travel a lot or just can't do it – for any reason.

We can walk your dog as many times a week (or day) as you like. And there's a discount if for paying a month in advance.

Dog walk rates	(paid daily or weekly)	\$20 per visit
	(paid monthly)	\$18 per visit
Puppy rates	(2 visits a day, paid monthly)	\$35 per day

Day Care

We have about an acre of lush, tree-shaded lawn, surrounded by a Cape Cod fence, where your dog can run and play (weather permitting) with other well-socialized canines (puppies must be at least 4 months old with all shots current).^{*} We also have a small indoor play area in the same building that houses our office should the weather prevent us from enjoying the great outdoors!

Day Care Rates	(paid weekly)	\$25 full day
	“ “	\$18 half day
	(paid monthly)	\$22 full day
	“ “	\$15 half day

From **Memorial Day** to **Labor Day** we offer [Doggie Day Camp](#) (see site page devoted to camp for rates and info).

^{*} Mature dogs must be neutered with all shots, including Bordatella.

Boarding – A Bargain at \$27 a Day! Creature Comforts at Great Pond Mew

We can take up to four dogs at one time to stay overnight at The Mew. Why so few? Because in the absence of a traditional kennel with individual runs, logistics can be challenging. But also because we live in a semi-rural/residential area that requires us to keep noise levels to a minimum.

Dogs stay in a home-like environment in the small building that houses the Creature Comforts office. It comprises a small sitting room, general office area, bathroom, back room and unfinished space used as a play room. There is also a doggy door that opens to a small fenced area, where dogs can do their “business” anytime.

We carefully screen our canine guests for good social behavior, reliable house training and current vaccinations. Preference is given to those who are crate-trained. An interview at The Mew is required.

To apply for boarding, bring proof of current vaccinations, (including Bordatella within the previous six months), and be prepared to fill out two sets of forms (available on the [Documents](#) page of this Web site: *Boarding Agreement* and *Boarding Q&A*).

When you’re ready to bring your best friend for a “sleepover” at The Mew, be sure to bring

- Enough food (and treats, if desired) to last (plus a little extra)
- Any medications or other special items they may need
- A crate pad or blanket, or a non-toy item with the familiar scents of home.

(We do not recommend bringing toys as they may get lost, destroyed or spark a fight.)

Check-in is anytime **after 9 a.m.**, **check out** between **9 a.m. and 12 noon**. If you can’t pick up your dog before noon, you’ll be charged for another night. The latest pick up time is 5 p.m. on weekends, 7 p.m. weekdays, unless you make other arrangements.

Most of our guests thoroughly enjoy their stay here and often don’t want to go home when their parents come to get them. However, there are a few who don’t adjust well to their surroundings and may create disturbances or damage our property.

If your dog engages in excessive barking, especially at night or in the early morning hours, urinates and/or defecates indoors, or otherwise becomes a nuisance, we reserve the right to transfer the dog to a local boarding facility, or to your home for in-home pet visits, whichever you prefer.